

Fire Action

If the fire breaks out in your home:

- Leave the room where the fire is straightaway and close the door
- Tell everyone in your home and get them to leave
- Close your front door behind you as you leave
- Do not stay behind to put the fire out
- If there is a lift - do not use it
- Wait outside away from the building
- Call the fire service – dial 999 or 112

If you see or hear of a fire in another part of the building:

- The building is designed to contain a fire in the apartment where it starts. This means it will usually be safe for you to stay in your own home if the fire is elsewhere
- You must leave immediately if smoke or heat affects your home or if you are told by the fire service to do so
- If there is a lift - do not use it
- If you are in any doubt - get out
- Call the fire service – dial 999 or 112

To call the fire service:

- Dial 999 or 112
- When the operator answers, give your telephone number and ask for FIRE
- When the fire service reply give the following address - Hammond House, ST1 3AX
- Do not end the call until the fire service has repeated the address correctly

DO NOT!



Wedge fire doors open. Remove wedges if you find them.



Leave objects on the landing that could be in the way when you try to escape



Store gas cylinders, paraffin or other highly flammable liquids in your apartment or store



Smoke in communal areas including landings and lifts. It is against the law to do so.



Place candles or tea lights on or near to flammable materials



Park or block access to the apartments. Access roads and gates are designed to allow fire appliances to get as close as possible to fight a fire