

## Scheme Walk About – Gardeners Grove

Date Completed: Wednesday 20<sup>th</sup> May 2025

Residents in Attendance: 5

### Results

Issues Identified	Update
Cars parking on both sides of the road and at the end of the road, creating issues when entering and exiting the scheme. Cars are being parked there by non-residents	We are currently working with our contractor to arrange for double yellow lines to be installed. We will also send a letter to non-residents in the vicinity to advise of the works and request if they are parking in Gardeners Grove, they remove their vehicles.
Suspected drug dealing taking place at times	We have advised residents to report any suspected drug dealing to the police and to also let our Housing team know on 01782 968 566 (option 2). We work closely with the police to tackle any Anti Social behaviour that we are aware of.
Cover to water drain has fallen through on the pavement at the top of the scheme	Repair completed
Overgrown weeds at the entrance to the scheme and throughout the scheme in the large flower beds	The Housing Team will contact residents to highlight any areas that are their responsibility. Other areas will be picked up by our Property Team on cyclical basis.
Kerb to entrance of the scheme is raised and not flat, causes issues when entering the scheme	We are aware the entrance to the scheme is not yet finished. Our contractor is currently waiting for a third party to move their fibre equipment before our contractors can complete the works
Residents have asked if gates or bollards would be an option for the scheme to ease with non-resident parking.	We are hoping once the double yellow lines are installed, this will help to stop the issue with non-resident parking.
No road sign to the scheme	A road sign will be put up for the scheme once the entrance works are completed.
At the back of some houses on the scheme, there is a piece of land that has steps down from the road behind Gardeners Grove and some of the houses have had issues with people hanging around and fly tipping in this area.	The steps at the back of the houses are not Stoke on Trent Housing Society's, therefore we are unable to do anything with these or block them off. However, we will investigate if anything can be done with

	this area and will try to contact the landowner/Housing provider to see how we can resolve these issues.
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All of the above is being monitored to ensure that the issues raised are dealt with however do contact us if you wish to discuss any of the above in more detail or if you are not happy once we have completed our actions.