

Scheme Walk About – Northwood Court

Date Completed: Wednesday 16th July 2025

Residents in Attendance: 1

Results

Issues Identified	Update
Issues with Homeless outside the block and in the vicinity of Northwood Court and at times, entering the block	Homelessness is a big issue for the area and the city in general. We are constantly working with the Police and the local rough sleepers' team to address the issue. A letter has been sent to all residents of Northwood Court to advise where to report rough sleepers (Brighter Futures on 0800 970 2304) or if residents feel threatened by the behaviour of Rough Sleepers to contact the Police. The letter also reminds residents to not allow access to the building to anyone who doesn't have their own door entry fob and to not allow others to follow when entering the building. 20/08/2025 – Housing and Police drop-in Service was arranged for residents to discuss and raise any concerns Ongoing – local police officers will be onsite at Northwood Court on the 1st Monday of each month, starting 3rd November 2025
Would be nice to have a kids play area in the vicinity	The land around Northwood Court is owned by Stoke on Trent City Council, not the Society. The local police and Stoke on Trent City Council are currently working to try and make the local parks safer. A day of action with local police officers took place on 08/08/2025, residents were invited to this to raise any concerns and meet with local officers, our Housing Team were also in attendance.

Bin area smelly and needs a clean	Our Property Team have completed a clean of the bin area.
'Northwood Court' sign at the front of building over the entrance is missing the 'D'	This has been passed to our Property Team to arrange for the 'D' to be replaced. Due to the height, a cherry picker is needed, we aim to complete this by the end of November.
Litter had been left at the side of the building	Our Property Team completed a litter pick of the area and continue to complete checks and litter picks when on site each weekday.
'No Dog' signs on the doors are old and faded	Our Property Team have replaced the signs.
Brass Plaque at the entrance to Northwood Court is very tarnished and in need of a polish	Our Property Team have completed this.
Police Post sign in the window, but room appears to be not in use.	The police post has been cleaned and cleared and is now in use by the local police officers again. Local police officers will be onsite at Northwood Court on the 1st Monday of each month, starting 3rd November 2025, posters are in place in the block to advise residents of this and we will send text reminders to the block and update our Facebook page.

All the above is being monitored to ensure that the issues raised are dealt with however do contact us if you wish to discuss any of the above in more detail or if you are not happy once we have completed our actions.