

Scheme Walk About – Thurston Way

Date Completed: Wednesday 20th August 2025

Residents in Attendance: 1

Results

Issues Identified	Update
Graffiti marks on a garden wall.	The graffiti has been removed by our Property Team.
Rubbish and weeds in rear bin alleyway and bins left out	Our Property Team have completed a clear up of the area and removed the rubbish and weeds. A letter will be sent to all residents to advise of the importance of keeping the alleyway clear and free of bins. There is no service charge for the scheme, and it is residents' responsibility to keep the area clean and clear. This will be monitored, and any future clearances may result in a recharge to residents, as this is a gated area where only residents have access.
Wall and posts at the back of the bin alleyway has cracks and loose bricks at the top (boundary wall)	Now the weeds and rubbish have been cleared a work order has been raised with our contractor, and any works required will be completed before the festive period.
Gate to the bin alleyway in need of painting	This has been passed to our Property Team to complete and will be completed by the end of November.
Can the cladding to the front of the houses be cleaned	Like windows and soffits, it is tenants' responsibility to arrange a clean of the cladding on their home if required.

All the above is being monitored to ensure that the issues raised are dealt with however do contact us if you wish to discuss any of the above in more detail or if you are not happy once we have completed our actions.