

## Scheme Walk About – Baird & Galileo Court and Darwin Drive

Date Completed: 3<sup>rd</sup> June 2026

Residents in Attendance: 3

### Results

Issues Identified	Update
<b>INTERCOM (Baird &amp; Galileo Court) – is there any way of putting the intercom onto privacy mode, so residents are not disturbed during the night?</b>	If a privacy button is required, residents can contact us to request this and we can arrange for a handset to be installed with a privacy button.
<b>BIN STORES (Baird &amp; Galileo Court) – there are bulky waste items dumped in the bin store area, can these be removed and signs put up about fly tipping.</b>	A letter will be sent to residents to advise that the items will be removed from the bin stores and guidance given on how to dispose of bulky waste, either through the Society's paid bulky waste service or via the local waste recycling centres (the tip). Signs will also be put up in the bin store areas regarding fly tipping and correct waste disposal.
<b>LETTER BOXES (Baird &amp; Galileo Court) – can the letterboxes on the outside of the blocks be removed now that the new front doors have been fitted with letterboxes? Many of the outdoor letterboxes are damaged and look unsightly.</b>	We will consult with all residents on this and check that Royal Mail will be able to access the building to deliver mail.
<b>YELLOW LINES – some residents wanted more yellow lines and others wanted to remove the yellow lines already in place around the entrances to the scheme.</b>	Stoke on Trent Housing Society does not own the highways and any requests for removal or installing yellow lines, residents would need to make to the highways department at Stoke on Trent City Council.
<b>RENDERING (Baird &amp; Galileo Court)- there are black marks on the rendering, that looks unsightly.</b>	This has been passed to our contractor.

All the above is being monitored to ensure that the issues raised are dealt with however do contact us if you wish to discuss any of the above in more detail or if you are not happy once we have completed our actions.