

## Scheme Walk About – Gardeners Grove

Date Completed: 20<sup>th</sup> May 2026

Residents in Attendance: 3

### Results

Issues Identified	Update
<b>TREES</b> - trees at the back of the scheme are quite overgrown	Some residents reported that they liked the cover the height of the trees provided and with this in mind we will look to arrange a prune to the fronts of the trees but maintain the height.
<b>ANTI SOCIAL BEHAVIOUR</b> – reports of noise and the smell of cannabis coming from the alleyway behind the houses	<p>The local PCSO attended the scheme walkabout and was made aware of this issue.</p> <p>The alleyway is not part of Gardeners Grove and is not owned or managed by Stoke on Trent Housing Society. However, residents are advised to reporting any incidents to the local police and make our Housing Team aware, so we can work alongside the police and any other relevant agencies to help resolve the issue.</p>
<b>BULKY WASTE</b> – some large bulky waste items were noticed next to the flats and houses and need to be removed	We will monitor this and contact tenants to ensure that the items are removed.
<b>FRONT DOORS</b> – our officers noticed that some of the front doors had fade marks on them and could do with a refresh	This looks like potential sun damage. We are raising this with our decorating contractor, to see if this can be corrected using a colour reviver.
<b>SHOWERS</b> – currently an issue with the electric showers in some of the properties on Gardeners Grove, Residents asked what is being done to resolve this.	We are aware of an issue affecting 4 properties on the scheme with the electric showers that were installed when the properties were built. We have recently trialled installing a mixer tap shower in one of the affected properties. This trial has been successful, and we have now planned to install these in the other affected properties.

All the above is being monitored to ensure that the issues raised are dealt with however do contact us if you wish to discuss any of the above in more detail or if you are not happy once we have completed our actions.